

The easiest way to reach us concerning service issues is by email

service@autowerksnc.com. For any other issues please email us at office@autowerksnc.com

We remain cautious about allowing guests into the lobby. We are not inviting anyone to wait for service. We believe this to be in the best interest of our small staff and our guests. Please continue to drop your vehicle off using our drop box. Make sure to note on the drop off envelope whether to contact you by phone, text or email. You will be able to pay us by phone or by using our remote pay option. If you wish to use a check or cash we can certainly accommodate that. I know many of you have already used our lock box system to retrieve your keys when picking up your vehicle. If not, it is simple to use and allows you to pick up at your convenience.

If you need to come by with your vehicle to talk with us about something specific and/or show us what's going on, please email/call ahead and let us know you are coming. We will be happy to converse with you outside once you've arrived.

As always, **if you are having an emergency**, do not hesitate to come directly here. You will find a doorbell on the front door so that you can let us know you've arrived.

We are very sorry for any inconvenience. We appreciate your understanding and thank you for your support.